

BELLSOUTH

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September 9, 2005

2005-268-C

Mr. Charles L. A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina Columbia, South Carolina 29211

SUBJECT: Waivers for Victims of Hurricane Katrina

Dear Mr. Terreni:

In Alabama, Louisiana and Mississippi, BellSouth is providing certain waivers to its residence and business customers that have been impacted by Hurricane Katrina.

Many customers impacted by Katrina are relocating to other BellSouth states, including South Carolina. BellSouth, therefore, is extending the same waivers to its retail customers that are victims of hurricane Katrina and that relocate to South Carolina and other states in the BellSouth region.

Specifically, the following waivers are available to qualifying retail customers on orders placed through September 30, 2005:

Non-recurring charges:

- Waivers of installation charges: one waiver applies at the time a customer moves into a new location (which may be temporary or permanent), and another waiver applies when the customer moves back to the original premises.
- Waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package.

Recurring charges:

 One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package. - One free month of MemoryCall Service or BellSouth Voice Mail Service.

Termination charges:

- To the extent applicable, a waiver of termination charges associated with term election agreements in situations where a business is no longer operational because of the damage from the hurricane, and the business does not reopen or relocate.

If you have any questions, please call Les Addis at 401-2216

Yours truly,

Vice President

CC: Katie Morgan, ORS